



**ADDENDUM NO. 1**

**RFP NO. 2014-008**

**TURNKEY MANAGED VOIP PHONE  
SYSTEM**

- 1. Is there a network diagram available that includes your existing LAN/WAN configuration and current network bandwidth? If not, what is the connectivity between sites?**

Not at this time. Connectivity between Town Hall and Community Center is using a Site-to-Site VPN, there is no direct connectivity, and voice traffic should not cross that VPN.

- 2. Would you be willing to upgrade your current connection between locations to MPLS?**  
No.

- 3. Who is your current broadband provider and what bandwidth are they providing?**  
IPFone - 50M Metro Ethernet at Town Hall for Data, 3M T1's for Voice, 1.5M T1 at Community Center for Data/Voice.

- 4. Would you be willing to upgrade your current broadband provider to MPLS?**  
No.

- 5. Are you looking for a converged Voice and Data solution?**  
No, voice is currently physically separated on its own network.

- 6. Do you require 911 failover at both locations: Town Hall the Community Center? If so, how many simultaneous calls (over existing analog lines) do you want at each location?**  
911 Failover is only for Town Hall where the Police Department is stationed. Failover capability should include at least 3 lines to Police Dispatch.

- 7. Can you please clarify the difference between Executive Unlimited Seat and Executive Extension Seat?**  
These are different levels of service for the lines. Unlimited is a full-featured line with voicemail and all premium features. Extension is just a line with basic features.

- 8. How many DID numbers would you like to retain?**  
All of them will need to be ported over. Currently there are 84 active users.

- 9. Are the (9) Analog Lines referred to in Section 2 for your existing Fax Lines?**  
Existing fax lines or other equipment requiring analog lines.

- 10. Is there a paging requirement?** No.

- 11. Can you please provide the quantities of existing telephones:**  
Polycom Sound Point IP 7000 - 3  
Polycom Sound Point IP 550 - 57  
Polycom Sound Point IP 650 - 6