

Quick Start Guide

Town of Surfside

Residential Parking Permit Portal

Sign In

Sign In to Your Residential Permit Portal.

Email

Password

[Forgot your password?](#)

Sign In

Don't have an account? [Sign up](#)

*To get started, visit the portal at
<https://rpp.civicsmart.com/> and click on the
link to **Sign Up***

Register Your Account >>>

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Enter your information to register for an account in the portal and click on the **Sign Up** button.

You will receive a verification email right away. Click on the link in the email to verify your email address and activate your account. After your account is activated, you will receive a confirmation email.

Now you can log in with the credentials you created!

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[Your Permit Dashboard >>>](#)

Sign Up

Register your license plate for residential parking.

Full Name

Username(Enter your email)

Password



Confirm Password



☐ I am a PD User.

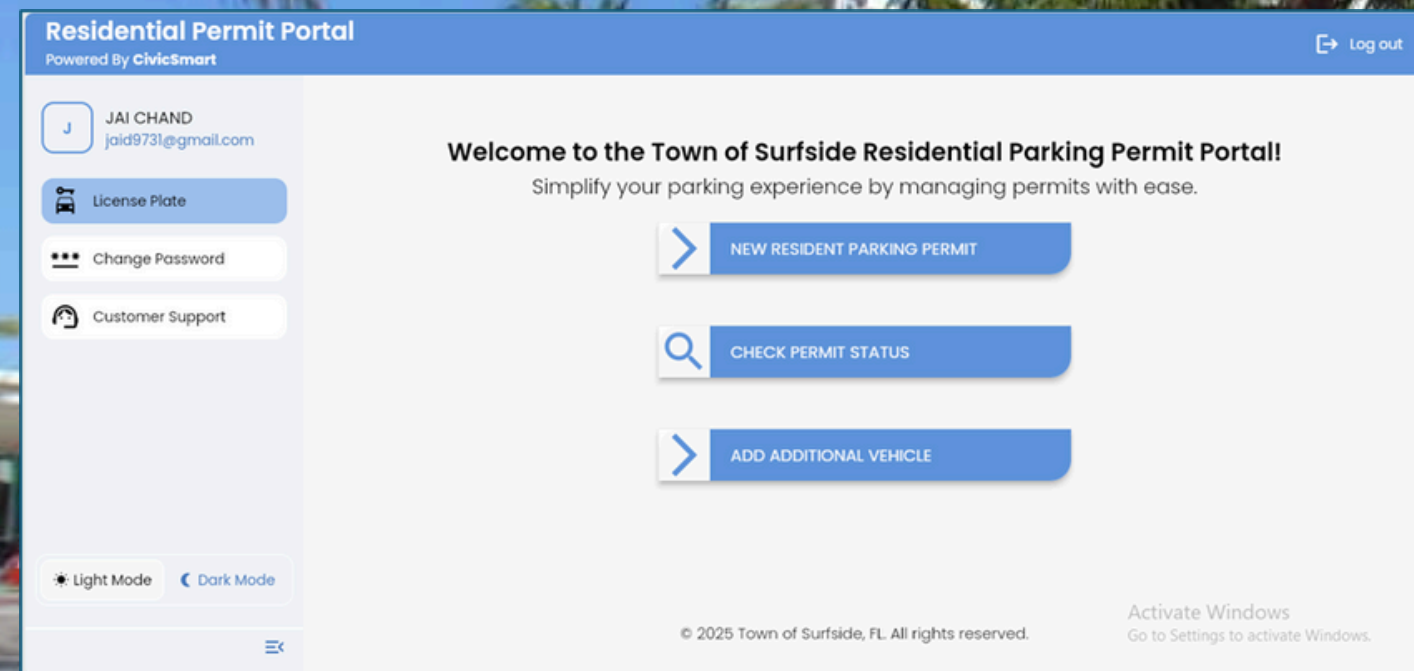
Sign up

Already have an account? [Sign In](#)

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Residential Parking Permit Portal



When you login you will see the portal dashboard.
Here you can:

- Add a new parking permit
- Check permit status (Pending, Approved or Rejected) ...
- Add an additional vehicle
- Edit your plate (up to 6 times)
- Change your password
- Switch between Light Mode and Dark Mode
- Log Out of the portal

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[Add a New Permit >>>](#)

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Click on the **New Resident Parking Permit** button on the dashboard and enter your information into the form.

- License Plate number and state
- Click on the **Address** button to enter your address
- Make, model, and color of the vehicle
- Select the document type you wish to upload for identity verification and click on the **Choose File** button to select your file.
- Click on **Submit** button to complete the permit request

[<<< Back to Dashboard](#)

[Check Permit Status >>>](#)

Residential Permit Portal
Powered By CivicSmart

Log out

Welcome to the Town of Surfside Residential Parking Permit Portal!
Simplify your parking experience by managing permits with ease.

> NEW RESIDENT PARKING PERMIT

🔍 CHECK PERMIT STATUS

> ADD ADDITIONAL VEHICLE

Residential Permit Form

License Plate

Select a State

Address

Make

Model

Select a make first

Color

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Activate Windows
Go to Settings to activate Windows.

Verify Your Identity

It is mandatory to upload the selected document(s) to continue with your application submission.
Please select one or more of the identification documents listed below to verify your document

☐ Utility Bill

☐ Driving License

☐ Residency Proof

☐ Bank Statement

Choose File

Please upload your file in either .pdf or .jpeg format. The maximum file size allowed is 10MB.

Submit

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Activate Windows
Go to Settings to activate Windows.

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Residential Parking Permit Portal

Click on the **CHECK PERMIT STATUS** button to view the current **STATUS** of your permit application in the upper right corner of the screen.

To view the additional vehicle details, click on the **Additional Vehicles** link.

You will receive an email notification when your permit is approved.

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[Edit a License Plate >>>](#)

Welcome to the Town of Surfside Residential Parking Permit Portal!
Simplify your parking experience by managing permits with ease.

[NEW RESIDENT PARKING PERMIT](#)

[CHECK PERMIT STATUS](#)

[ADD ADDITIONAL VEHICLE](#)

Residential Permit Portal

Powered By CivicSmart

Permit Application Details

Application Info

Additional Vehicles

Status: APPROVED

Application Info:

Tracking Number: APP-2025-00024

Version Number: V1

Requested Date: 2025-09-10 10:06 PM

User Info:

Full Name: JAI CHAND

Email Address: jaid9731@gmail.com

Vehicle Info:

Plate Number: RTE34

State: Florida (FL)

Make: AMERICAN MOTORS

Model: Eagle SX/4

Color: Green, Light

Activate Windows. Go to Settings to activate Windows.

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Residential Parking Permit Portal

Click on the **Edit** button in the Permit Application Details screen to edit the license plate.

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[Add an Additional Vehicle >>>](#)

Residential Permit Portal

Powered By CivicSmart

Permit Application Details

Application Info

Additional Vehicles

Application Info:

Tracking Number:

Version Number:

Requested Date:

User Info:

Full Name

Email Address

Vehicle Info:

Plate Number

State

Make:

Model:

Color:

APP-2025-00024

V1

2025-09-10 10:06 PM

JAI CHAND

jaid9731@gmail.com

RTE34

Florida (FL)

AMERICAN MOTORS

Eagle SX/4

Activate Windows

Go to Settings to activate Windows.

Edit Permit

License Plate

AXF5210

Wisconsin (WI)

4200 Wisconsin Ave N

Make

VOLKSWAGEN

Model

Tiguan

Color

Blue

Selected: VOLKSWAGEN • Tiguan • Blue

Update

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To add an additional vehicle to your account, click on the **Add Additional Vehicle** button and complete the Residential Permit form.

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[Change Password >>>](#)

Residential Permit Form

License Plate

Select a State

Address

Make

Model

Select a make first

Color

Welcome to the Town of Surfside Residential Parking Permit Portal!
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> NEW RESIDENT PARKING PERMIT

Q CHECK PERMIT STATUS

> ADD ADDITIONAL VEHICLE

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To change your password, click on the **Change Password** button on the Dashboard and enter your current password and your new password (2x).

Click on the **Change Password** button to save your new password.

Residential Permit Portal

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J

JAI CHAND
jaid9731@gmail.com

License Plate

***** Change Password**

Light Mode

Dark Mode

Log out

Change Password

Current Password

New Password

Confirm New Password

Change Password

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Activate Windows
Go to Settings to activate Windows.

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[Get Support >>>](#)

Quick Start Guide

Town of Surfside

Residential Parking Permit Portal

Click on the **Customer Support** button on the Dashboard to access customer support for any issues you have with the Residential Permit Portal.

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Residential Permit Portal

Powered By CivicSmart

Log out

JAI CHAND

jaid9731@gmail.com

License Plate

Change Password

Customer Support

Light Mode

Dark Mode

Customer Support

Need Help?

For questions, technical issues, or assistance related to the Residential Permit Portal, please contact: Surfside Permit Support

Email: support@civicsmart.com

Our team will review your inquiry and respond as soon as possible.

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Activate Windows
Go to Settings to activate Windows.