



Date of occurrence: September 9-13, 2017

Employee Name: Susie Sperbeck, Tameka Burnell

Classification: Communications Operators

Unit/Division: Support Services

Award/Commendation type and recommendations: Letter of Commendation

Narrative:

During the above dates, the Surfside Police Department implemented full Alpha/Bravo staffing for Hurricane Irma. Communications Supervisor Susie Sperbeck and Communications Operator Tameka Burnell were assigned to Alpha Shift and worked from Saturday morning at 0900 hours to Monday morning 1000 hours before relief was available. Both were back to work Tuesday and Wednesday from 0700-1900 hours. Although other personnel assigned to Alpha Shift worked the same number of days and hours, they did have down time, waiting for the storm to pass. Susie and Tameka staffed and operated the Communications Unit 24/7 before, during and after the storm.

This took a tremendous amount of effort, dedication and perseverance as they not only operated the radio system but also the numerous telephone calls from frightened or concerned residents and businesses and others seeking information on the storm. The professionalism and patience of these communications operators was phenomenal. They really shined during an extremely difficult and challenging time. I praise Susie and Tameka for an incredible effort and thank them for an outstanding job that was well done! Congratulations to Susie and Tameka as recipients of the Civilian of the Month award...well deserved!

Chief of Police: David Allen

Date: September 13, 2017