



Employee Name: Alain Acosta

Classification: Parking Enforcement Officer

Award/Commendation type and recommendations: Letter of Commendation and recommendation for November Civilian of the Month

Narrative:

Parking Enforcement Officer Alain Acosta has been a tremendous support to the Police Department ever since he joined our family from Parks and Recreation in 2010. Aside from his role as a Parking Enforcement Officer, Alain has proven to be an enormous asset to everyone he helps and graciously accepts additional responsibility. He is a professional, courteous, optimistic and an honorable representative of the Town of Surfside.

On November 21, 2020, Parking Enforcement Officer Acosta demonstrated his dedication to assisting others and kindness to a motorist whose vehicle had broken down behind the Abbott Parking Lot. Enroute to a detail, PEO Acosta observed the vehicle at a standstill on the west side of the street in the 9500 block of Abbott Avenue. PEO Acosta made contact with the gentleman who stated his vehicle would not start.

PEO Acosta began by assisting with traffic direction to relieve the congestion. Once the traffic cleared, he continued to help the gentleman by pushing his vehicle off the crowded street ensuring the safety of the driver. Alain aided the man until he was able to resolve the issue.

This is only one example of PEO Acosta's extraordinary service to the community he proudly serves. Alain performs these praiseworthy actions on a daily basis and wholeheartedly fulfills any task requested of him. His work ethic is unsurpassed and admirable. Parking Enforcement Officer Acosta is commended for his self-initiative, kindheartedness, and dedication to the Town of Surfside community. Congratulations to Parking Enforcement Officer Alain Acosta as the recipient of the November Civilian of the Month award...well deserved!