



Surfside
FLORIDA



Hurricane Preparedness Community Information Meeting 2019



WELCOME



General Overview

- Hurricane Season is from June 1 to November 30.
- Now is a good time to begin your preparations for you, your family, and your pets. Know what to do before, during, and after a storm.
- Emergency and Hurricane related information: Town of Surfside and Miami-Dade County website.
- Miami-Dade County 2019 Official Hurricane Readiness Guide.
- Miami-Dade County “Ready MDC” Phone App.
- Town of Surfside Responsibilities/Capabilities.



2019 Hurricane Season

2019 Atlantic Hurricane Prediction is for an slightly below average hurricane season.

- 12 named storms.**
- 6 Hurricanes.**
- 3 Major Hurricanes (Category 3 or higher).**
 - 1992 Prediction: 8 named storms, 4 hurricanes, and 1 major hurricane.**



Storm Surge

The Storm surge is the greatest threat to life and property from a hurricane. It occurs when water is pushed on shore by the force of tropical storms or hurricanes. This is the primary reason Miami-Dade County residents are asked to evacuate prior to a hurricane.

Turn to page 17 & 18 of your 2019 Hurricane Readiness Guide.

A Storm Surge Planning Zone is an area that could potentially be affected by a storm surge of 1 1/2 feet or higher during a hurricane. Enough to drag a vehicle and a person.

Mandatory Evacuation decisions are heavily predicated on storm surge planning.

Storm Surge

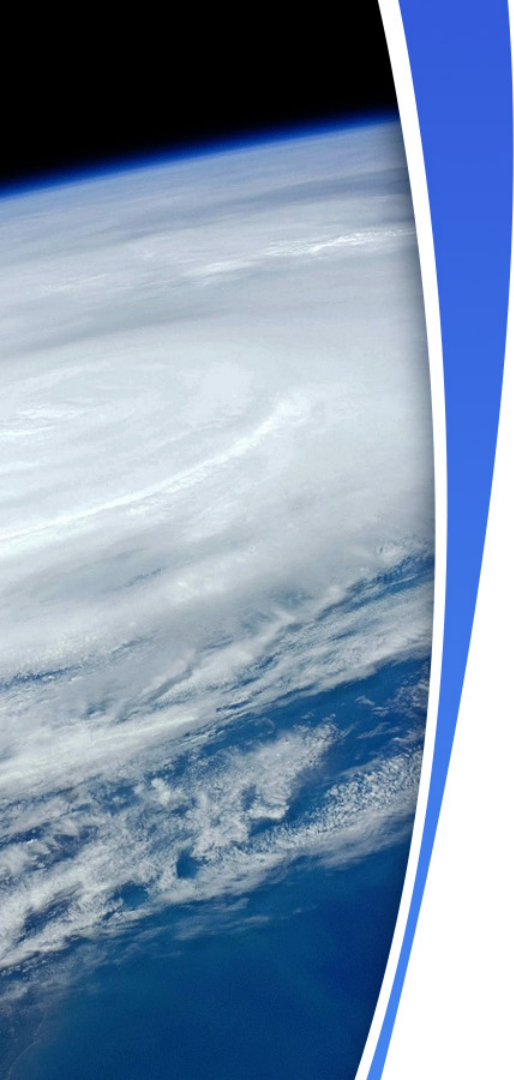
Hurricane Andrew: August 1992: Storm Surge 16.9 ft

Hurricane Katrina: August 2005: Storm Surge of 28 ft.

Hurricane Sandy: October 2012: Storm Surge of 14 ft.

Hurricane Michael: October 2018: Storm Surge 18 ft.





Don't wait for a disaster!!!!!!

ARE YOU READY????










- BE INFORMED**
- MAKE A PLAN**
- GET A KIT**

Town of Surfside Website

Select Hurricane and Flood Information















HOW DO I

-  CONTACT THE TOWN
-  HURRICANE AND FLOOD INFORMATION
-  OBTAIN A PUBLIC RECORD
-  PAY MY UTILITY BILLS
-  RECEIVE TOWN NOTIFICATIONS
-  REPORT AN ISSUE (SEECLICKFIX)
-  REQUEST A PERMIT
-  REVIEW AGENDAS / MINUTES
-  SEE EMPLOYMENT OPPORTUNITIES

HURRICANE AND FLOOD INFORMATION

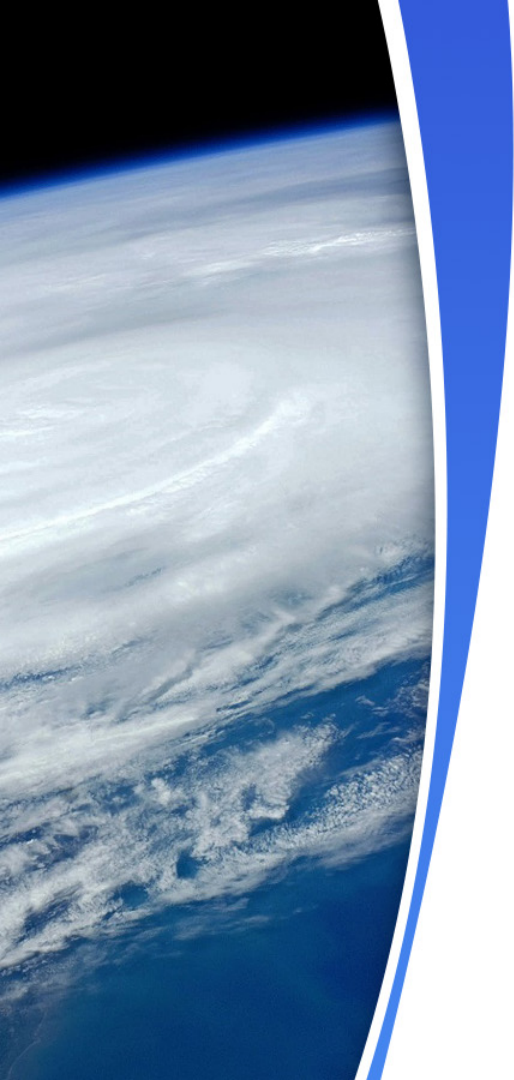
New Resources for 2018

-  Buy Flood Insurance Now Before It's Too Late
-  Connect with Local Officials Now - Hurricane Season Begins Soon
-  Contact Local Officials Permits Before Starting Work
-  Do-It-Yourself Tips to Prepare Homes for Hurricanes
-  FEMA Flood Insurance
-  Helping Preserve Florida's Environmental and Historical Resources
-  Hurricane Important FPL Contact Info
-  Miami-Dade 2018 Guide to Hurricane Readiness (english) (spanish) (creole)
-  Miami-Dade 2018 Official Hurricane Readiness Resources
-  Ready Miami-Dade Mobile Application
-  Social Media and Emergency Preparedness
-  Surfside Hurricane Preparedness - June 2018 Gazette



Hurricane and Flood Information

- Mayor's Message-Hurricane Season
- Surfside Hurricane Emergency Presentation (06/04/2019)
- Town of Surfside Hurricane Preparedness
- FEMA-Its Hurricane Season-Do you have an Evacuation Plan.
- Emergency and Evacuation Assistance Program ([Link](#)).
- Town of Surfside Evacuation Route.
- Red Cross-Disaster Safety for People with Disabilities([Link](#)).



Hurricane and Flood Information

- **FEMA-Do it Yourself tips to Prepare Homes for Hurricanes.**
- **FPL: Hurricane Contact Information.**
- **Miami-Dade 2019 Guide of Hurricane Readiness(Link)**
- **Ready Miami-Dade Mobile Application.**
- **American Red Cross Mobile Apps. (First Aid / Emergency / Tornado/Hurricane/Flood) (LINK)**
- **Miami-Dade OEM: After a Hurricane (Recovery / Damage Reports / Generator Safety. (LINK)**

A vertical banner image showing a view of Earth from space, with a blue and white curved graphic element on the right side.

The Ready Miami-Dade mobile application allows Miami-Dade residents and visitors to get up-to-the minute information before, during, and after a hurricane strike, including:

- 2019 Hurricane Guide
- How to prepare for a hurricane
- Areas that are in danger of storm surge
- Evacuation center locations and status
- Emergency bus pick-up sites
- What to do with pets
- Emergency evacuation Information
- Hurricane recovery information
- 311 Direct Access
- And much more





Miami-Dade County 2019 Official Hurricane Readiness Guide

The 2019 Hurricane Readiness Guide offers tips on how to be prepared long before and immediately preceding a storm, as well as how to manage during and after a storm.

Copies of the Guide will be mailed to every Miami-Dade County address in June 2019. Copies are available in the Surfside Town Hall Lobby.





EMERGENCY & EVACUATION ASSISTANCE PROGRAM

The Emergency & Evacuation Assistance Program (EEAP) provides evacuation support to residents who need specialized transportation assistance or whose medical needs prevent them from evacuating on their own. (Page 5)

Residents with disabilities or who need skilled nursing care, assistance with daily living or have life-saving medical equipment dependent on electricity should register with the EEAP.

This program is for individuals with functional and access needs who live alone or with families.

The program offers:

- Specialized transportation
- Safe shelter
- Medical monitoring
- Wellness checks



Door Hanger Program

In the aftermath of a hurricane or similar severe weather event, stay safe and remain inside immediately after the storm.

- Go to page 16 of the 2019 Hurricane Readiness Guide.
- Place the GREEN “OK” door hanger on your front door facing the street if you are OK.
- Always attempt to call 911 in any emergency. Whether or not you are able to reach 911, place the RED “HELP” door hanger on your door facing the street.
- DO NOT use the red door hanger for such non-emergency situations such as power or water outages.



Are you prepared?





BEFORE THE STORM

- **BE INFORMED!!!!!!...MONITOR THE NEWS FOR UP-TO-DATE INFORMATION.**
- **HAVE A PLAN!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!**
- **SAFEGAURD YOURSELF AND FAMILY FROM POTENTIAL HARM!!!!!!**
- **LIFE SAFETY IS KEY!!!!**
- **In the event of a mandatory evacuation, it is imperative for all residents to evacuate to safety. WE ARE!!!!**
- **Know that emergency services (Police, Fire Dept. and Fire Rescue) will not be available during and immediately after the hurricane for an undetermined amount of time depending on the category level of the storm, damage, and disaster conditions.**



The Town of Surfside and the Surfside Police Department utilize the CodeRED emergency alert system. Officials are capable of delivering either Town-wide or targeted pre-recorded emergency telephone notification or information messages, such as evacuation and re-entry notices, missing child alerts, boil water notices, and fire or flood disasters.

CodeRED provides the community with greater protection and knowledge during critical incidents. Thousands of people can be alerted quickly and the controlled warning system ensures that every call provides consistent and accurate information.

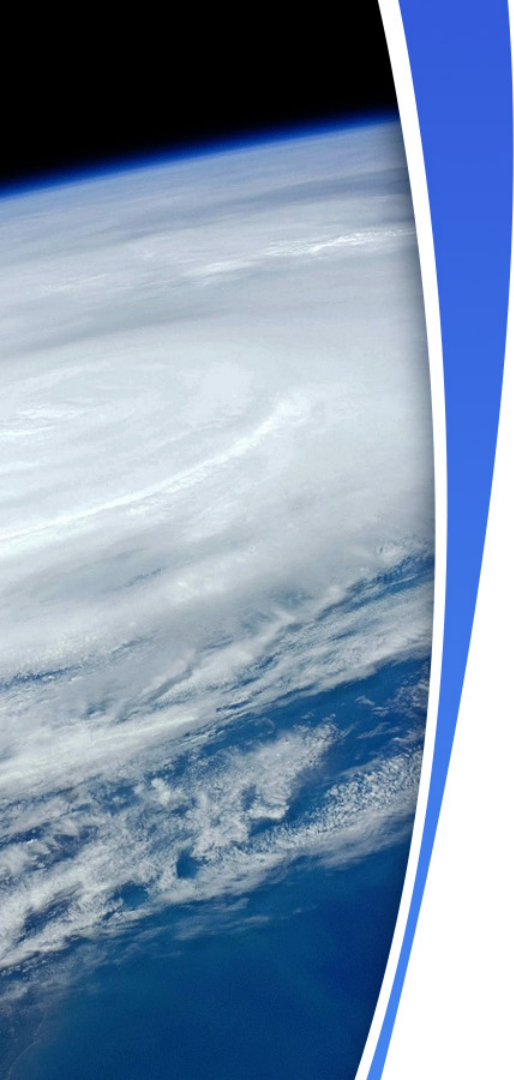
To register your phone number into the database, please click on the CodeRED link on the Town website.

If you do not have Internet access, please contact Dina Goldstein at 305.861.4862 extension 210, Monday-Friday between the hours of 8:00 a.m. and 4:00 p.m., to register by phone.

CODE RED[®]

Emergency Communication Made Easy.



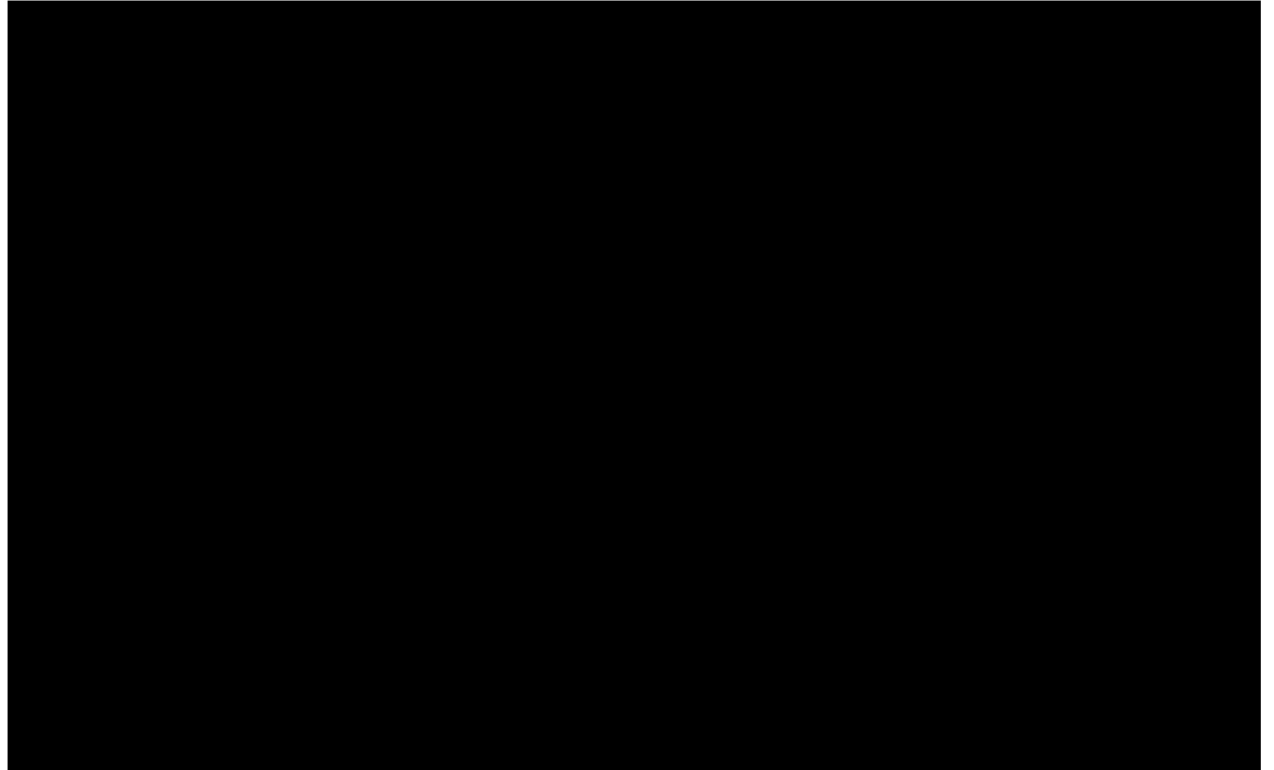


BEFORE THE STORM

- **Plan an evacuation route. Designate a meeting place.**
- **Safeguard and protect your home. Take pictures (Shutters/Plywood).**
- **Fill gas tanks (Vehicles/Generators)**
- **Make proper arrangements for pets.**
- **Review your insurance policy.**
- **Secure key documents: Insurance, Passports, Birth Certificates, etc.**



Evacuation Centers





Evacuation Centers

North East – Miami-Dade County

- Dr. Michael M. Krop Senior High School
1410 NE 215th St, Miami, FL 33179
- Highland Oaks Jr High School
2375 NE 203rd St, Miami, FL 33180
- North Miami Beach Senior High School
1247 NE 167th St, Miami, FL 33162
- North Miami Senior High School
13110 NE 8th Ave, North Miami, FL 33161
- Miami Central High School
1781 NW 95th St, Miami, FL 33147



Emergency Supply Kit

- Miami-Dade Hurricane Readiness Guide: Pg. #28
- Supplies for 72 hours.
- Water!!! (One gallon per person per day)
- Non-perishable food items/manual can opener
- Cash
- Battery Powered Radio
- Flashlight
- First Aid Kit
- Prescription Medication/Over-the-Counter Medication
- Baby food/Diapers/Powdered Milk
- Pet Supplies



During the Storm

- **Remain Calm!!!!**
- **Stay indoors until the storm has passed.**
- **Stay informed:
Radio/Television.**
- **Don't use candles or kerosene lamps.**



After the Storm

- Stay informed: Radio/Television.
- Don't go for a "Sunday" drive.
- Don't drive thru floods, downed power lines.
- Don't drink tap water until Health Department tells you it's safe.
- Check refrigerator for spoiled food.
- Take pictures for insurance claims.



Florida Power & Light

Important Contact Information during a Hurricane or Tropical Storm.

- Report outage: Call 1-800-468-8243 or visit www.FPL.com/outage.
- For up to date news and information regarding overall restoration progress, go to www.FPL.com/PowerTracker.



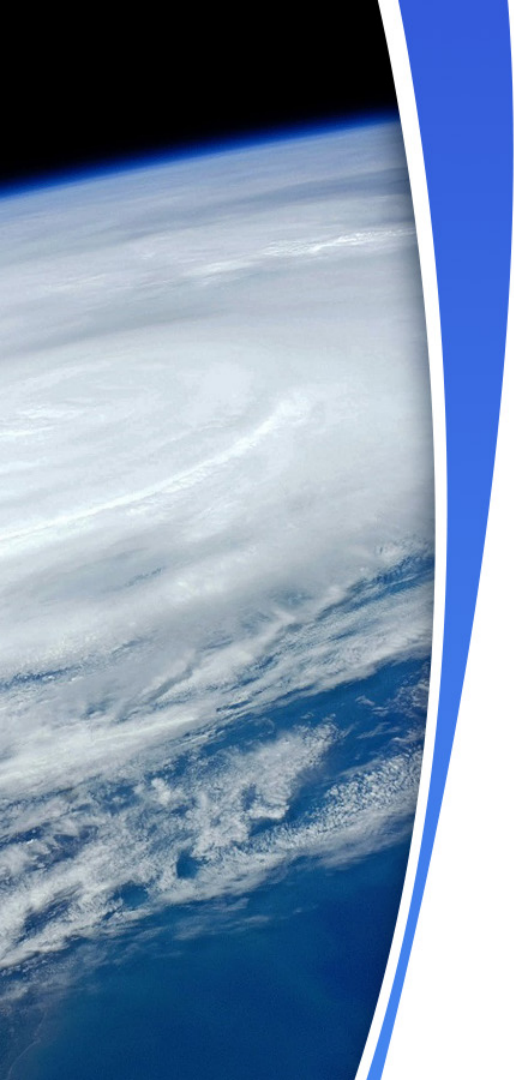
After the Storm

- Before beginning any repairs, please confirm contractor('s) license with the Building Department.
- Report Price Gouging to Florida Office of the Attorney General at 1-866-966-7226.



Generator Safety

- Follow manufacturer instruction manual.
- Generators emit Carbon Monoxide (CO). Carbon monoxide is a colorless, odorless, and tasteless gas. 374 deaths in 2018.
- NEVER place a generator near windows, doors, and vents.
- Turn off generator and let cool before refueling.
- Do not overload with appliances.



Phone Numbers/Websites/Social Media

2019 Hurricane Readiness Guide

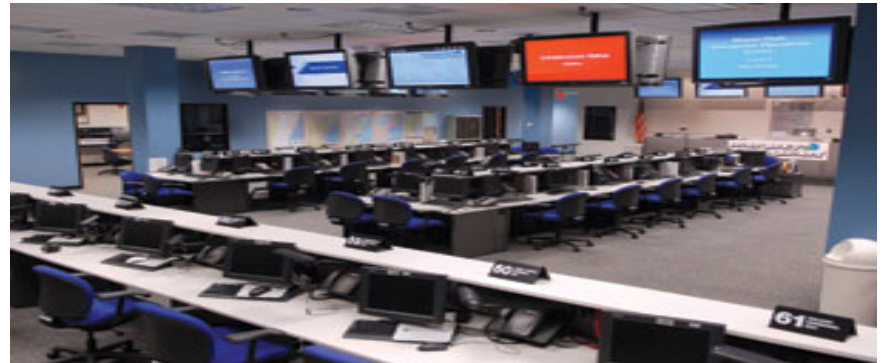
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Surfside Police Department: 305-861-4862

Surfside Town Resident Emergency Hotline

The Town Resident Hotline is only activated during an emergency situation or pending emergency situation: 305-993-1070.

Emergency Operation Center



Emergency Operation Center





Emergency Operation Center

An emergency operations center (EOC) is a central command and control facility responsible for carrying out the principles of emergency preparedness and emergency management at a strategic level during an emergency, and ensuring the continuity of operation of a company, political subdivision or other organization.

The common functions of EOC's is to:

- collect, gather and analyze data;
- make decisions that protect life and property,
- maintain continuity of the organization, within the scope of applicable laws; and
- disseminate those decisions to all concerned agencies and individuals.



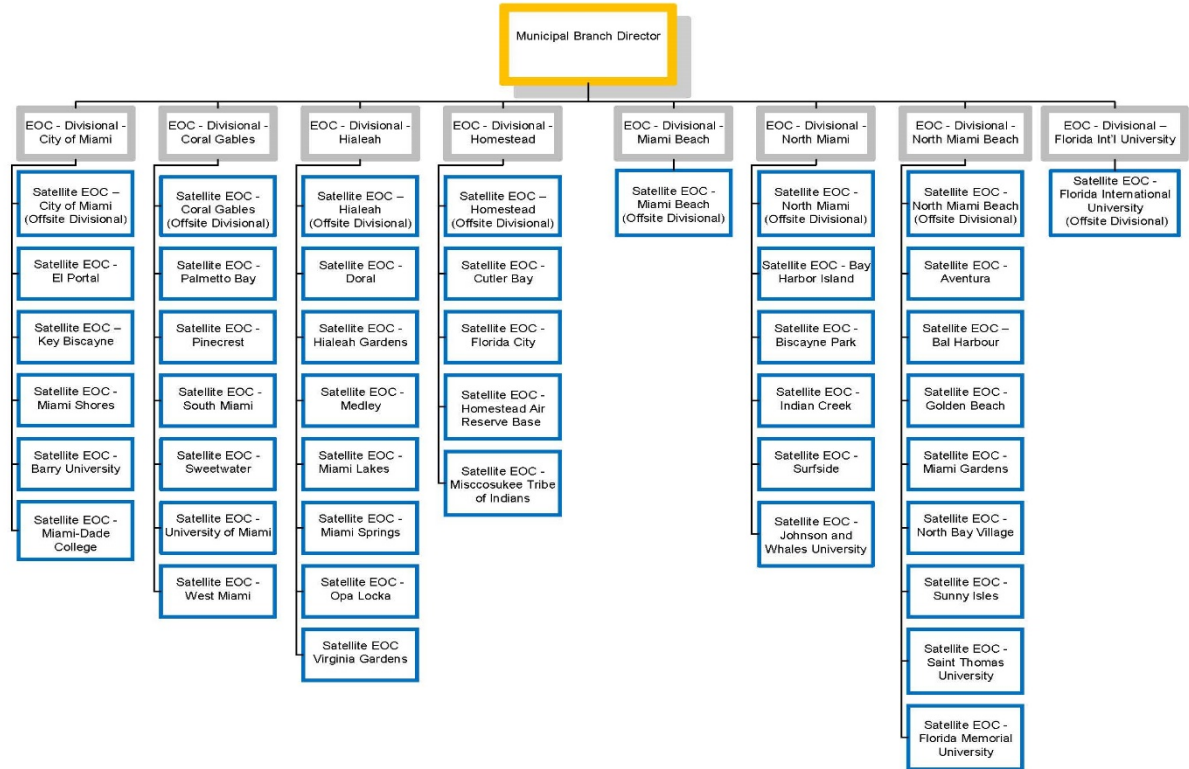
Emergency Operation Center

In Miami-Dade County there are over 35 different municipal police departments. In order to better manage the flow of information, the Miami-Dade Office of Emergency Management created the Municipal Branch.

All municipalities are broken down into eight (8) Divisional Emergency Operations Centers.

The Town of Surfside reports to the North Miami Municipal Branch.

Emergency Operation Center





Surfside Police Department

- Surfside Police Department Chief of Police is Incident Commander (IC) during a hurricane.
- The Police Department participates in a number of hurricane preparedness meetings and training exercises.
- Remain in constant contact with the North Miami Divisional, Miami-Dade EOC, and neighboring municipalities in order to provide the most up-to-date information to decision makers and Surfside residents.
- Assist Surfside Code Enforcement and Surfside Public Works Department in notifying residential/commercial construction sites to secure their areas and have materials relocated or tied down to minimize damage from high winds.



Post Hurricane/Safe Return to Town Surfside Police Department

- **Post-Hurricane landfall, the Police Department sets up secured perimeters around Town.**
- **Damage assessments are conducted by Police Command Staff, Police personnel, and Public Works personnel.**
- **Assign Police Teams for rescues and checkpoints for life safety and crime prevention.**
- **Once deemed safe, check points are opened and Code Red notification is made to residents authorizing return to the Town and their homes.**
- **Town and Police Department will not permit residents to re-enter the Town until it is deemed safe.**



Town of Surfside Public Works Department

- Identify trees that need to be trimmed by FP&L contractors and by property owners.
- Ensure service generators for the sewer system and Town Hall (emergency command center) are properly maintained, fueled, and operational checks performed.
- Ensure all Town heavy equipment used during storm events are serviced and operationally checked.
- Inspect residential and commercial construction sites to ensure areas are secured and materials are relocated or tied down to minimize damage.
- Perform maintenance and clean/remove debris from catch basins.
- Notification to residents regarding debris pickup dates prior to storm event landfall.



Post Hurricane/Safe Return to Town Public Works Department

- The Public Works Department Director and staff are assigned to the Town Landfall Team with the Police Department so that they can begin cleanup and repairs immediately after a storm event.
- The Public Works Landfall Team assists in the initial Town damage assessment post-landfall and begin clearing the streets of debris and ensure that the Town pump stations are functional.
- The Public Works Landfall Team initiates repairs to Town buildings and facilities to ensure that Town staff can safely return to work at the earliest possible opportunity.



Ending Message

We live in a hurricane prone area: as government officials, business owners, and resident, we need to live, build, and most importantly PLAN with hurricanes in mind.

