



Hurricane Preparedness and Emergency Operations Center  
Community Information Meeting  
June 11, 2018

# Welcome



# General Overview



- **Hurricane Season is Here!**
  - Hurricane Season is from June 1 to November 30. Now is a good time to begin long-term preparations for you, your family, and your pets. Know what to do before, during, and after a storm arrives.
- Know how to locate emergency and hurricane related information through the Town of Surfside website and Miami-Dade County website
- Know how to sign up for emergency notifications
- Miami-Dade County 2018 Official Hurricane Readiness Guide
- Miami-Dade County "Ready MDC" Phone App
- Responsibilities of: Town of Surfside Police Department, Public Works Department, Parks and Recreation Department, and Code Enforcement
- Important contact numbers and information resources
- Questions & Answers



# Town Of Surfside Website

Enter the word Hurricane in the search bar



Surfside  
FLORIDA

TODAY  
PARTLY CLOUDY  
79°F (26°C)

[HOME](#)

[DEPARTMENTS/SERVICES](#)

[RESIDENTS](#)

[VISITORS](#)

[BUSINESSES](#)

[CONTACT US](#)

[HOW DO I](#)

{STAY CONNECTED!}

Click here to subscribe and receive  
Town notifications and the Gazette

# Town Of Surfside Website

## Select Hurricane and Flood Information



TODAY  
PARTLY CLOUDY  
79°F (26°C)

 [HOME](#)[DEPARTMENTS/SERVICES](#)[RESIDENTS](#)[VISITORS](#)[BUSINESSES](#)[CONTACT US](#)[HOW DO I](#)

241 SEARCH RESULTS FOR  
*HURRICANE*

### DO-IT-YOURSELF TIPS TO PREPARE HOMES FOR HURRICANES

[https://www.townofsurfsidefl.gov/docs/default-source/flood-and-hurricane/do-it-yourself-tips-to-prepare-homes-for-hurricanes.pdf?sfvrsn=efe85394\\_6](https://www.townofsurfsidefl.gov/docs/default-source/flood-and-hurricane/do-it-yourself-tips-to-prepare-homes-for-hurricanes.pdf?sfvrsn=efe85394_6)

Do-It-Yourself Tips to Prepare Homes for [Hurricanes](#), News Release Do-It-Yourself Tips to Prepare Homes for [Hurricanes](#) Hurricane Season Begins June 1 ORLANDO, Fla. – Florida has had about twice as many [hurricane](#) landfalls in recorded history as any, steps homeowners can take to reduce the chances their property becomes a statistic. [Hurricane](#) season, of [hurricane](#)-related flooding. National Flood Insurance Program policies become effective 30 days, at [www.floodsmart.gov](#). For [Hurricane](#) Irma recovery information, visit [www.FEMA.gov/IrmaFL](#). Follow FEMA

### HURRICANE AND FLOOD INFORMATION

<https://www.townofsurfsidefl.gov/how-do-i/hurricane-and-flood-information>

[Hurricane](#) and Flood Information, [Hurricane](#) and Flood Information New Resources for 2018 Buy Flood Insurance Now Before It's Too Late Connect with Local Officials Now - [Hurricane](#), Homes for [Hurricanes](#) FEMA Flood Insurance Helping Preserve Florida's Environmental and Historical Resources [Hurricane](#) Important FPL Contact Info Miami-Dade 2018 Guide to [Hurricane](#) Readiness (english) (spanish) (creole) Miami-Dade 2018 Official [Hurricane](#) Readiness Resources Ready Miami-Dade

### GUIDE TO HURRICANE READINESS 2017

[https://www.townofsurfsidefl.gov/docs/default-source/flood-and-hurricane/guide-to-hurricane-readiness-2017.pdf?sfvrsn=3ec94494\\_3](https://www.townofsurfsidefl.gov/docs/default-source/flood-and-hurricane/guide-to-hurricane-readiness-2017.pdf?sfvrsn=3ec94494_3)

Guide to [Hurricane](#) Readiness 2017, ARE YOU READY? Your 2017 Guide to [Hurricane](#) Readiness Su Guía de Preparación contra Huracanes Gid Preparasyon pou Siklòn [Hurricane](#) Season June 1 – November 30 PROUDLY SPONSORED BY 2, also means we must be vigilant and prepared for [hurricanes](#) and other storms that are the tradeoff for living in paradise. [Hurricane](#) season 2017 begins June 1 and ends Nov. 30. We must be prepared, to be prepared for the possibility of a [hurricane](#). We must all make a [hurricane](#) plan ahead of time, including

06/11/2018 - HURRICANE PREPAREDNESS MEETING

# Town Of Surfside Website Hurricane and Flood Resource Links



## HOW DO I



CONTACT THE TOWN



HURRICANE AND FLOOD  
INFORMATION



OBTAIN A PUBLIC RECORD



PAY MY UTILITY BILLS



RECEIVE TOWN NOTIFICATIONS



REPORT AN ISSUE (SEECCLICKFIX)



REQUEST A PERMIT



REVIEW AGENDAS / MINUTES



SEE EMPLOYMENT  
OPPORTUNITIES

## HURRICANE AND FLOOD INFORMATION





### New Resources for 2018

- [Buy Flood Insurance Now Before It's Too Late](#)
- [Connect with Local Officials Now - Hurricane Season Begins Soon](#)
- [Contact Local Officials Permits Before Starting Work](#)
- [Do-It-Yourself Tips to Prepare Homes for Hurricanes](#)
- [FEMA Flood Insurance](#)
- [Helping Preserve Florida's Environmental and Historical Resources](#)
- [Hurricane Important FPL Contact Info](#)
- [Miami-Dade 2018 Guide to Hurricane Readiness \(english\) \(spanish\) \(creole\)](#)
- [Miami-Dade 2018 Official Hurricane Readiness Resources](#)
- [Ready Miami-Dade Mobile Application](#)
- [Social Media and Emergency Preparedness](#)
- [Surfside Hurricane Preparedness - June 2018 Gazette](#)

# Town Of Surfside Website

## Hurricane and Flood Resource Links

**While Surfside is waiting on updated information from other agencies, much of the information below is still valid.**

-  [EEAP Application - Spanish](#)
-  [EEAP Application \(english\)](#)
-  [Evacuation Routes](#)
-  [FLU 4 - Flood Zones](#)
-  [Guide to Hurricane Readiness 2017](#)
-  [American Red Cross Hurricane App](#)
-  [Build Responsibly](#)
-  [Ecosystem Protection](#)
-  [National Flood Insurance Program](#)
-  [Pet-Friendly Evacuation Information](#)
-  [Pet Preparedness Guide 2017 \(english\) \(spanish\) \(creole\)](#)
-  [Prepare My Family for a Disaster](#)
-  [Resident Survival Kit](#)
-  [Surfside Emergency Telephone Notification System \(CodeRED\)](#)

# Town Of Surfside Website

## Surfside Gazette June 2018



Surfside  
FLORIDA

GAZETTE

JUNE 2018



### Preparing for the 2018 Hurricane Season

June 1st is the arrival of hurricane season. It is the unpredictable and sometimes sudden storm events can leave many caught off guard, which is why we strongly urge Surfsiders to stock up on hurricane supplies and to make preparations and evacuation plans well in advance.

Town of Surfside staff begins taking proactive measures in early spring, starting with the review of emergency management procedures and notification of residents about overgrown trees that could potentially impact powerlines and cause dangerous situations during a major storm. Additionally, the Surfside Police Department participates in a series of Miami-Dade County led trainings and workshops, focused on pertinent hurricane topics and communication with the Emergency Operations Center.

As many know, we were spared by the wrath of Hurricane Irma visited. We can only be so lucky this year. Should a major storm with hurricane-force winds and rain descend on Surfside, it is imperative for Surfsiders to heed the warnings and evacuate when the Town is under a mandatory evacuation order.

For details on how you can prepare for hurricane season, see page 6. Be sure to also visit the Town website for further information and sign-up for news alerts.

- Guillermo Olmedillo, Town Manager

JOIN US FOR THE  
**TOWN HURRICANE PREPARATION MEETING**  
MONDAY JUNE 11, 2018 • 6 PM • TOWN HALL

### Florida Inland Navigation District Grant to Assist in the Repairs of Street Ends on Biscayne Bay

The Town of Surfside received a \$350,000 grant from the Florida Inland Navigation District (FIND) to repair the sea walls and drains at the street ends along Biscayne Bay. A check was presented at the May 8 Town Commission meeting. FIND is a special State taxing district created by the Florida Legislature in 1927 to be a state sponsor of the Atlantic Intracoastal Waterway. The Navigation District includes the 12 counties along the east coast of Florida from Nassau through Miami-Dade.



(L-R) Town Attorney Lillian Arango, Commissioner Barry Cohen, Vice Mayor Daniel Gielchinsky, Commissioner Michael Karukin, the FIND Commissioner for Miami-Dade County T. Spencer Crowley, III, Commissioner Tina Paul, Mayor Daniel Dietch and Town Manager Guillermo Olmedillo.



# Town Of Surfside Website

Surfside Gazette  
June 2018  
(Page 6)

## TOWN OF SURFSIDE HURRICANE PREPAREDNESS



### GEARING UP FOR THE SEASON

**Be Prepared:** Purchasing supplies once a storm is threatening is expensive and strenuous. Shopping for items a little at a time before an event eliminates the stress and avoids long lines and empty shelves. Before the storm approaches, at minimum, make sure you have the items below:

- Food & Water - store enough water for drinking, bathing and cooking for all members of your family including pets
- First aid kit and any necessary medicines
- Storage - protect important documents in zip-lock bags such as: birth certificates, passports, insurance documents, etc.
- Cleaning and supplies - disposable eating utensils, mosquito repellent, gloves, liquid soap
- Tools - flashlights, batteries, pliers, hammers, goggles, dust mask, gloves, screwdrivers, etc.
- Generator and appropriate fuel
- Battery operated radio and/or television
- Special items - spare eye glasses, diapers, wipes
- Fill your vehicle's gas tank
- Money - ATMs will likely be down during and after a storm, make sure you have cash on hand if needed
- Charge your cell phone and mobile devices

### IMPORTANT DETAILS

**Pets:** In addition to food, make sure pets (cats/dogs) have identification tags and working pet carriers and leashes.

**Shelters:** Keep maps and numbers of your nearest shelter in case of emergency evacuations. (If you have pets call ahead to locate shelters that allow pets).

**Photos:** Take pictures of your property before and after the storm for insurance purposes.

### LANDSCAPE

Properly pruning trees and shrubs before a storm can reduce the debris that may become airborne. Proper pruning also increases the likelihood that a tree can weather a storm. Consult or hire a certified and licensed arborist prior to tree pruning. Landscapers hired to maintain residential and commercial properties must remove vegetation including grass/tree clippings.

**IMPORTANT: DO NOT BEGIN ANY PRUNING OR CLEANUP ACTIVITIES OR PLACE TRASH ON THE CURB DURING A HURRICANE WATCH OR WARNING.**

For more hurricane season information  
GO TO THE SURFSIDE TOWN WEBSITE  
[www.townofsurfsidefl.gov](http://www.townofsurfsidefl.gov)



### IF A STORM IS IMMINENT

Protect the areas of your home where wind can enter. Secure windows and doors, preferably with permanent County-approved storm shutters. A second option is to board up windows with pre-cut, ready to install 5/8" plywood. **Do not waste time taping windows. This does not prevent damage from wind and debris.** Bring in lawn furniture, garbage cans, bins and other items that are not secured and could become airborne. If flooding threatens your home, turn off electricity at the main breaker. Unplug all appliances.

Monitor the storm's progress regularly. Visit [www.miamidade.gov](http://www.miamidade.gov) or call 311 for updates on services. Depending on conditions, bus, rail, garbage and recycling services, as well as airport and seaport operations will be affected.



### EVACUATION

**Surfside is in an evacuation zone. If an evacuation order is given, YOU MUST LEAVE and move to a safe location outside the evacuation zone. Do not wait. Bridges may close when the storm arrives. Take your local identification, for returning after the storm. Turn off your electricity at the main breaker and unplug appliances.**

### FLOODING

**Surfside is a coastal community. Storm surge and flooding is possible during a hurricane. Surfside is currently operating on a storm drain pump system, which helps to clear flood waters quicker than expected. However, if electricity is lost, the system becomes less effective - with the water draining at a gravity flow rate.**

### EMERGENCIES

USE PHONES ONLY FOR EMERGENCIES. Call 911 only for **life-threatening** situations. After the danger of the storm is passed, call police or utility companies immediately to report hazards such as downed power lines, broken gas or water mains, overturned gas tanks, etc. Do not drive or walk through standing water.

**STAY AWAY FROM DOWNED POWER LINES.**

ALBERTO	HELENE	OSCAR
BERYL	ISAAC	PATTY
CHRIS	JOYCE	RAFAEL
DEBBY	KIRK	SARA
ERNESTO	LESLIE	TONY
FLORENCE	MICHAEL	VALERIE
GORDON	NADINE	WILLIAM

## Town Of Surfside Website

## Code Red Emergency Alert Notification System



The Town of Surfside and the Surfside Police Department utilize the CodeRED emergency alert system. Officials are capable of delivering either Town-wide or targeted pre-recorded emergency telephone notification or information messages, such as evacuation and re-entry notices, missing child alerts, boil water notices, and fire or flood disasters.

CodeRED provides the community with greater protection and knowledge during critical incidents. Thousands of people can be alerted quickly and the controlled warning system ensures that every call provides consistent and accurate information.

To register your phone number into the database, please click on the CodeRED link on the Town website.

If you do not have Internet access, please contact Dina Goldstein at 305.861.4862 extension 210, Monday-Friday between the hours of 8:00 a.m. and 4:00 p.m., to register by phone.





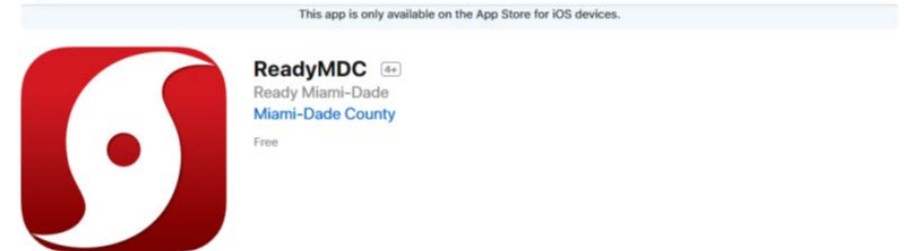
# Miami-Dade County 2018 Official Hurricane Readiness Guide and Ready-MDC App

<http://www.miamidade.gov/fire/emergency-management.asp>

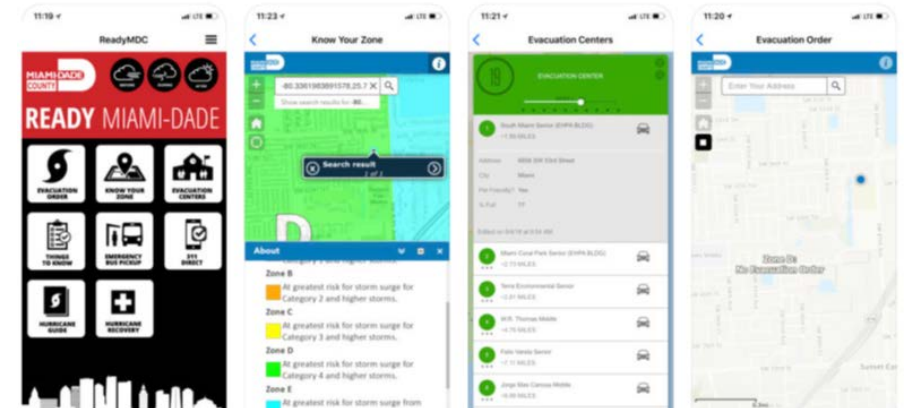


Copies of the Guide will be mailed to every Miami-Dade County address in June 2018, and copies will be available in the Surfside Town Hall Lobby.

## App Store Preview



## iPhone Screenshots





# REVIEW: 2018 Official Hurricane Readiness Guide

<http://www.miamidade.gov/fire/emergency-management.asp>



Copies of the Guide will be mailed to every Miami-Dade County address in June 2018, and copies will be available in the Surfside Town Hall Lobby.

# ReadyMDC Phone App (Apple and Android)

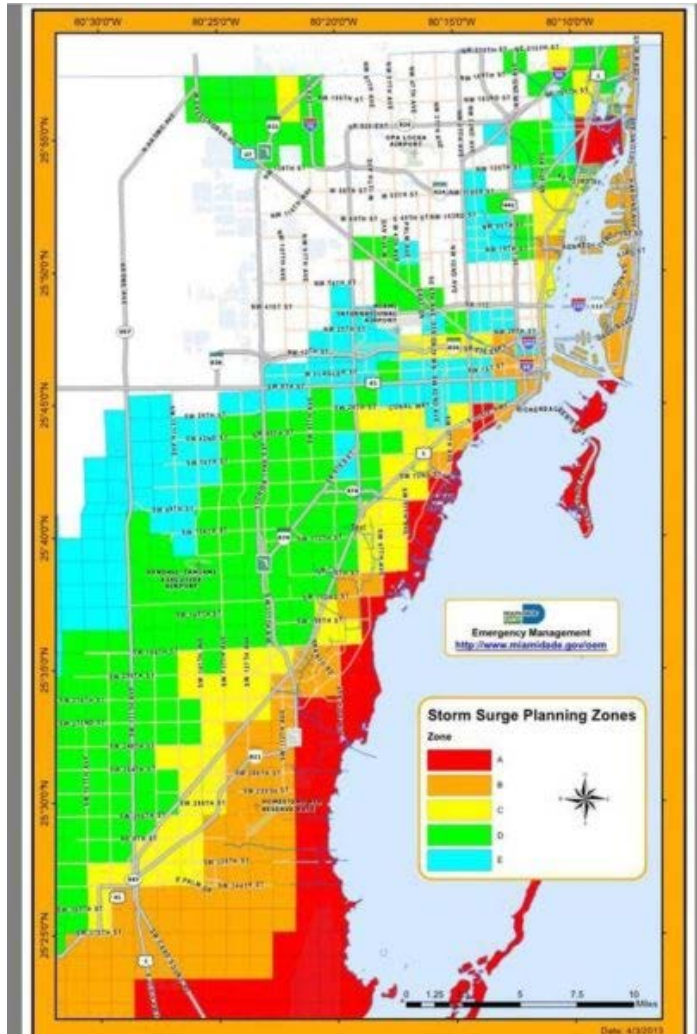


The Ready Miami-Dade mobile application allows Miami-Dade residents and visitors to get up-to-the minute information before, during, and after a hurricane strike, including:

- 2018 Hurricane Guide
- How to prepare for a hurricane
- Areas that are in danger of storm surge
- Evacuation center locations and status
- Emergency bus pick-up sites
- What to do with pets
- Emergency evacuation & assistance information
- Hurricane recovery information
- 311 Direct Access
- And much more



# Storm Surge Planning Zones - Designations



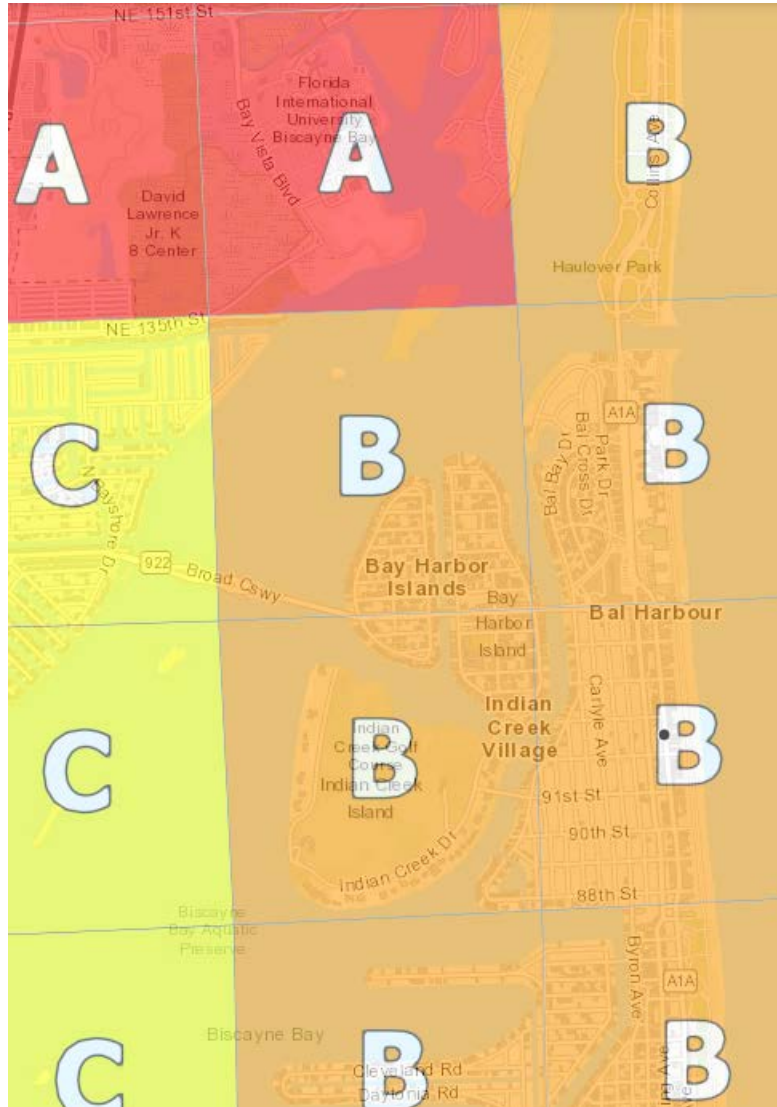
The Storm surge is the greatest threat to life and property from a hurricane. It occurs when water from the ocean is pushed on shore by the force of tropical storms or hurricanes. This is the primary reason Miami-Dade County residents are asked to evacuate prior to a hurricane.

A Storm Surge Planning Zone is an area that could potentially be affected by a storm surge of 1 1/2 feet or higher during a hurricane.

Mandatory Evacuation decisions are heavily predicated on storm surge planning.



# Storm Surge Planning Zones - Designations



The Five zones, marked A through E, identify the risk of storm surge. Zone A is at greatest risk for Category 1 storms and higher. These planning zones deal strictly with storm surge, not your flood zone.

**Zone A** is at greatest risk for storm surge for Category 1 (74-95 mph winds) and higher storms.

**Zone B** is at risk for storm surge for Category 2 (96-110 mph winds) and higher storms. Surfside is in Zone B.

**Zone C** is at risk for storm surge for Category 3 (111-129 mph winds) and higher storms.

**Zone D** is at risk for storm surge for Category 4 (130-156 mph winds) and higher storms.

**Zone E** is at risk for storm surge from Category 5 (157 mph or higher wind) storms.





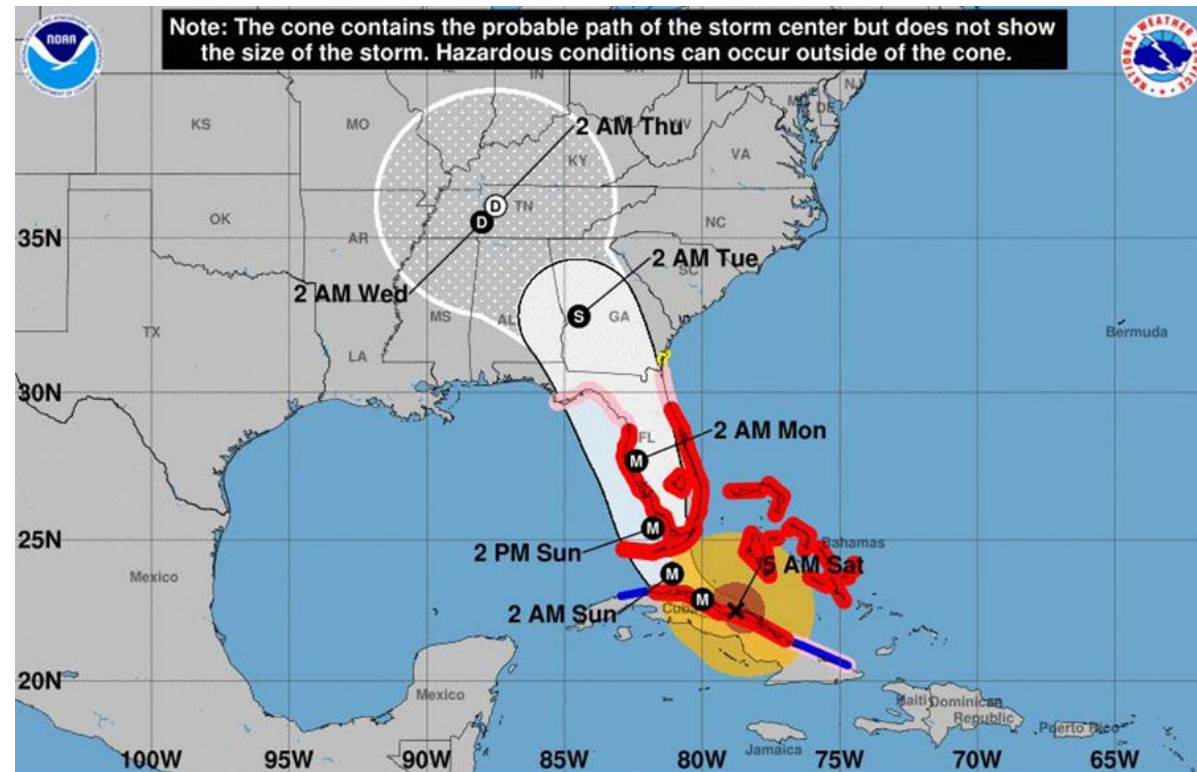
# Police Department







# Police Department: Pre-Landfall, Landfall, and Post- Landfall Responsibilities





# Police Department: Communication

- The Surfside Chief of Police is the main point-person and incident commander during a hurricane.
- The Police Department participates in a number of statewide and County-held hurricane preparedness meetings, training exercises, WebEOC computer program training, EOC training, first aid training, as well as hosting this public meeting and prepares a mandatory Town Staff meeting to review hurricane procedures.
- Remain in constant contact with State, County, neighboring municipalities and Town officials in order to provide the most up-to-date information to decision makers and Surfside residents. Remain in contact with the Miami-Dade EOC and FP&L.
- Conducts door-to-door visits to notify residents and condos of a mandatory evacuation order; also checks on residents who decide to stay behind despite mandatory evacuation orders.
- Assist Surfside Code Enforcement and Surfside Public Works Department in notifying residential/commercial construction sites to secure their areas and have materials relocated or tied down to minimize damage from high winds.
- Disperse CodeRed System Notification Alerts to keep residents and the business community informed; the Town also communicates important updates through a number of communication channels/methods including the Town website.





# Police Department: Mandatory Evacuation

Life safety is key!

In the event of a mandatory evacuation, it is important for all residents to evacuate to safety.



Town Of Surfside  
Hurricane Irma  
impacts (downed  
trees, non-functional  
traffic signals, power  
outages)  
Collins Avenue and 88  
Street



# Town Of Surfside

Hurricane Irma impacts (downed trees, flooding, debris from buildings, downed electric lines)



# Town Of Surfside

Hurricane Irma impacts (flooding, debris in roadways, damaged traffic control signs)

92 Street facing eastbound





# Police Department: Post Hurricane and Residents' Safe Return to Town

- Post-Hurricane landfall, the Police Department sets up secured perimeters around Town.
- Damage assessments are conducted by Police Command Staff, Police personnel, and Public Works personnel.
- Assign Police Teams for rescues and checkpoints for life safety and crime prevention.
- Once deemed safe, check points are opened and Code Red notification is made to residents authorizing return to the Town and their homes.
- Town and Police Department will not permit residents to re-enter the Town until it is deemed safe.





# Be Informed: General Information

- Program the Surfside Police Department non-emergency phone number on your cell phone:

**Surfside Police Department 305-861-4862**

- Be informed, prepared, and have a hurricane and evacuation plan for you, your family, and pets. Do not become complacent because of past events or experiences.
- **Heed warnings and mandatory evacuation orders.**
- Know where to obtain official information, such as phone numbers and websites. This information is available on the:
  - Town of Surfside website
  - Miami-Dade County Office of Emergency Management website
  - Miami-Dade County ReadyMDC phone App
- **Know that emergency services (Police, Fire Dept. and Fire Rescue) will not be available during and immediately after the hurricane for an undetermined amount of time depending on the category level of the storm, damage, and disaster conditions.**







# Be Informed: Notification and Information Methods

## Surfside Town Website

<http://www.townofsurfsidefl.gov>

The town website provides links to the Miami-Dade County Hurricane Readiness Guide / Evacuation Pick-Up locations / Evacuation centers / Pet friendly Evacuation Centers / Evacuation Zone Maps / Storm Surge Maps/ American Red Cross / etc.

## Surfside Town News and Notifications

Town News, Emergency Notifications can be sent to your email and cell phone via text.

## Code Red Notification System

[http://www.townofsurfsidefl.gov/Pages/SurfsideFL\\_Police/CodeRED](http://www.townofsurfsidefl.gov/Pages/SurfsideFL_Police/CodeRED)

Message sent to email. Phone text, and voicemail to phone number Available as a phone APP.



# Public Works Department



# Public Works: Pre-Landfall and Post-Landfall Hurricane Activities



# Public Works: Pre-Landfall Activities



- Identify trees that need to be trimmed by FP&L contractors and by property owners.
- Ensure service generators for the sewer system and Town Hall (emergency command center) are properly maintained, fueled, and operational checks performed.
- Ensure all Town heavy equipment used during storm events are serviced and operationally checked.
- Inspect residential and commercial construction sites to ensure areas are secured and materials are relocated or tied down to minimize damage.
- Perform maintenance and clean/remove debris from catch basins.
- Notification to residents regarding debris pickup dates prior to storm event landfall.



# Public Works: Landfall & Post-Landfall



- The Public Works Department Director and staff are assigned to the Town Landfall Team with the Police Department so that they can begin cleanup and repairs immediately after a storm event.
- The Public Works Landfall Team assists in the initial Town damage assessment post-landfall and begin clearing the streets of debris and ensure that the Town pump stations are functional.
- The Public Works Landfall Team initiates repairs to Town buildings and facilities to ensure that Town staff can safely return to work at the earliest possible opportunity.

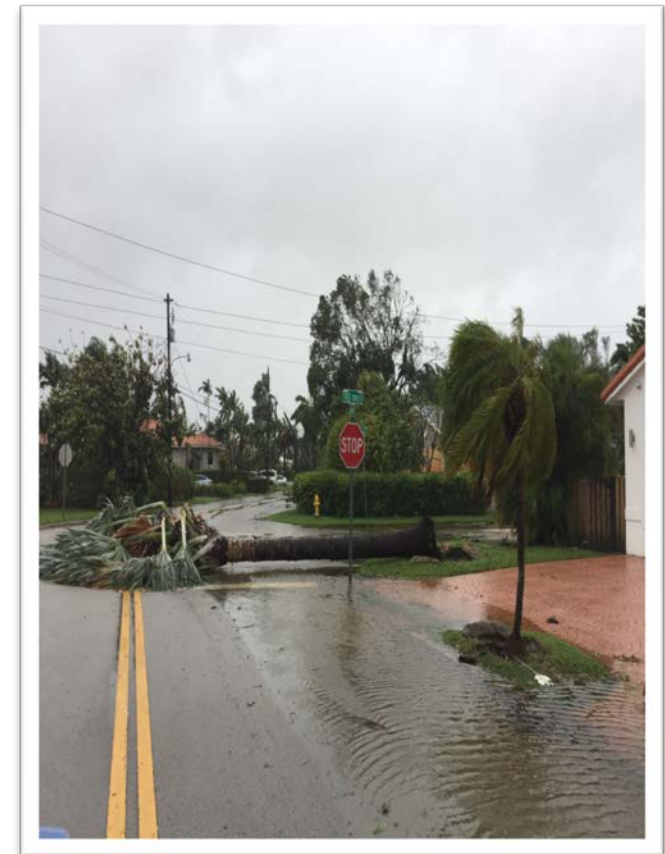
# Public Works: Post-Landfall Activities





# Public Works: Hurricane Irma Post-Landfall Activities

- Crews immediately began clearing Collins and Harding Avenues so fire rescue/ambulances could make their way through the Town if/when needed.
- Debris was pushed to the side of road in the single-family residential areas so residents could get through the neighborhood.
- Surfside crews began going street by street to clear debris. This was necessitated by the statewide challenge in securing a timely response from contracted debris removal services.
- Collected over 15,000 cubic yards of debris and helped restore the Town within a week instead of waiting for contractors who were either late or no-showed. Many other communities were still waiting for debris to be picked weeks after landfall, but Surfside was able to move the debris with Town personnel and resources.



# Parks and Recreation Department





# Parks & Recreation: Top Priorities

- To monitor the impact of a storm and inform residents if/when facilities are closed and programming is cancelled.
- To have each facility up and running in a safe and timely manner post-landfall.



# Parks & Recreation: Post-Landfall Activities

- Department staff conducts damage assessments, identifies hazardous conditions, and initiates clean up of all parks and recreational facilities.
- The Surfside Community Center, Community Pool, and Lifeguard Stand are assessed for structural damage.
- Facilitate beach clean-up efforts in conjunction with Miami-Dade County.



# Parks & Recreation: Hurricane Irma Actions

- Prepped all Town parks and recreational facilities prior to landfall.
- Notified 150 participants that Town programs were cancelled.
- The Surfside Community Center, Community Pool, and Lifeguard Stand were assessed for structural damage, and were reopened on September 18<sup>th</sup>, and afterschool care resumed.
- Town facilitated a beach clean-up knowing that the County would be delayed.
- The Dog Park and the Tennis Center were reopened on September 22<sup>nd</sup>.
- The 96<sup>th</sup> Street Park was reopened on September 23<sup>rd</sup>.
- Community Center programming resumed September 25<sup>th</sup>.



# Code Enforcement



# Town of Surfside: Prepared to React

No matter how much the Town prepares, it is difficult to predict how a particular hurricane will impact Surfside as every storm event is different. However, the Town has comprehensive hurricane and emergency operations plans in place and dedicated/trained personnel to effect those plans.



# Conclusion and Q&A

In the event of a mandatory evacuation order, we need your cooperation in evacuating the area. **Your safety is important to us!**

Your assistance also is needed in understanding your roles and responsibilities as a resident leading up to landfall, during a hurricane and post-landfall.

Receive the most up-to-date storm information by signing up for Town news and Code Red Notification System at: [www.townofsursidefl.gov](http://www.townofsursidefl.gov)



# Important Contact Information



- Program the **Surfside Police Department non-emergency phone number** on your cell phone: **305-861-4862**
- **Surfside Town Website:** <http://www.townofsurfsidefl.gov/>
  - Provides links to: Town news, notification and information systems / Hurricane Readiness Guide / Evacuation Pick-Up locations / Evacuation and Pet Friendly Evacuation Centers / Evacuation Zone Maps / Storm Surge Maps / American Red Cross / etc.
  - Code Red Notification System: Sign up on the Town of Surfside website
- **Miami-Dade County:**
  - Informational phone number for county services: **311**
  - Ready MDC mobile phone App
  - Emergency and Evacuation Assistance Program (EEAP): [eeap@miamidade.gov](mailto:eeap@miamidade.gov)
  - Miami-Dade website and Office of Emergency Management:
    - <http://www.miamidade.gov/>
    - <https://www8.miamidade.gov/main/hurricane.page>
- **Federal Emergency Management Agency (FEMA):**
  - Mobile Phone App: [fema.gov/mobile](http://fema.gov/mobile) - receive weather alerts, safety reminders and preparedness tips, disaster resources including open shelters and to submit disaster photos to help first responders.



