



Surfside
FLORIDA



Hurricane Preparedness Community Information Meeting 2020



Surfside
FLORIDA



WELCOME



General Overview

- Hurricane Season is from June 1 to November 30
- Now is a good time to begin your preparations for you, your family, and your pets. Know what to do before, during, and after a storm.
- Hurricane Information: Miami-Dade OEM website.
- Town of Surfside website: Hurricane and Flood Information.
- Miami-Dade County 2020 Official Hurricane Readiness Guide.
- Miami-Dade County “Ready MDC” Phone App.



2020 Hurricane Season

2020 Atlantic Hurricane Prediction is for a slightly above average hurricane season.

- **16 Named Storms.**
- **8 Hurricanes.**
- **4 Major Hurricanes (Category 3 or higher).**
 - **1992 Prediction: 8 named storms, 4 hurricanes, and 1 major hurricane.**



Storm Surge

The Storm surge is the greatest threat to life and property from a hurricane. It occurs when water from the Atlantic Ocean or Biscayne Bay is pushed on shore by the force of tropical storms or hurricanes.

A Storm Surge Planning Zone is an area that could potentially be affected by a storm surge of 1 1/2 feet or higher during a hurricane. Enough to drag a vehicle and a person.

Mandatory Evacuation decisions are heavily predicated on storm surge planning.

The Town of Surfside is at Zone B. Zone B is at risk from storm surge for Category 2 and higher storms.

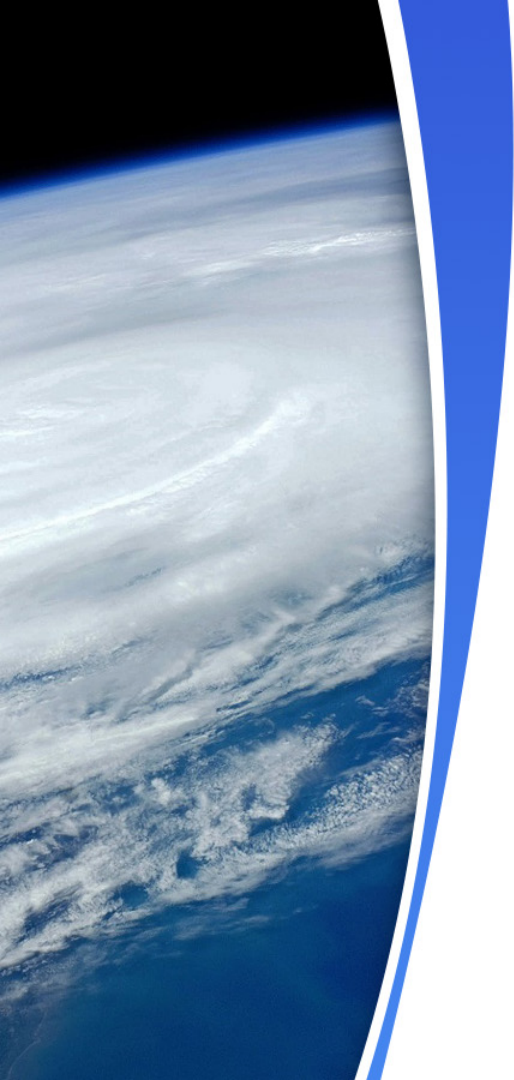


Storm Surge

**Hurricane Andrew: August 1992:
Storm Surge 16.9 ft**

**Hurricane Katrina: August 2005:
Storm Surge of 28 ft.**

**Hurricane Sandy: October 2012:
Storm Surge of 14 ft.**



Don't wait for a disaster!!!!!!

ARE YOU READY????

- BE INFORMED**
- MAKE A PLAN**
- GET A KIT**

Town of Surfside Website

Select Hurricane and Flood Information



Surfside
FLORIDA

- HOME
- TOWN COMMISSION
- DEPARTMENTS/SERVICES
- RESIDENTS
- BUSINESSES
- CONTACT US
- REPORT AN ISSUE
- HOW DO I

Home > How Do I >

HURRICANE AND FLOOD INFORMATION

HOW DO I

- SIGN UP FOR ALERTS
- COMMISSION AGENDAS
- CONTACT THE TOWN
- ELECTION INFORMATION
- HURRICANE AND FLOOD INFORMATION**
- OBTAIN A PUBLIC RECORD
- PAY MY UTILITY BILLS
- REPORT AN ISSUE
- REQUEST A PERMIT
- SEE EMPLOYMENT OPPORTUNITIES
- SUBMIT FOR A BID/RFP
- VIEW RECORDED TOWN MEETINGS
- WATCH CHANNEL 663 LIVE

HURRICANE AND FLOOD INFORMATION

REGISTER FOR CODERED

Receive emergency alerts from the Surfside Police Department directly to your phone, email or text message. Alternatively, residents can also text "Surfside" to 99411 to register for CodeRed.

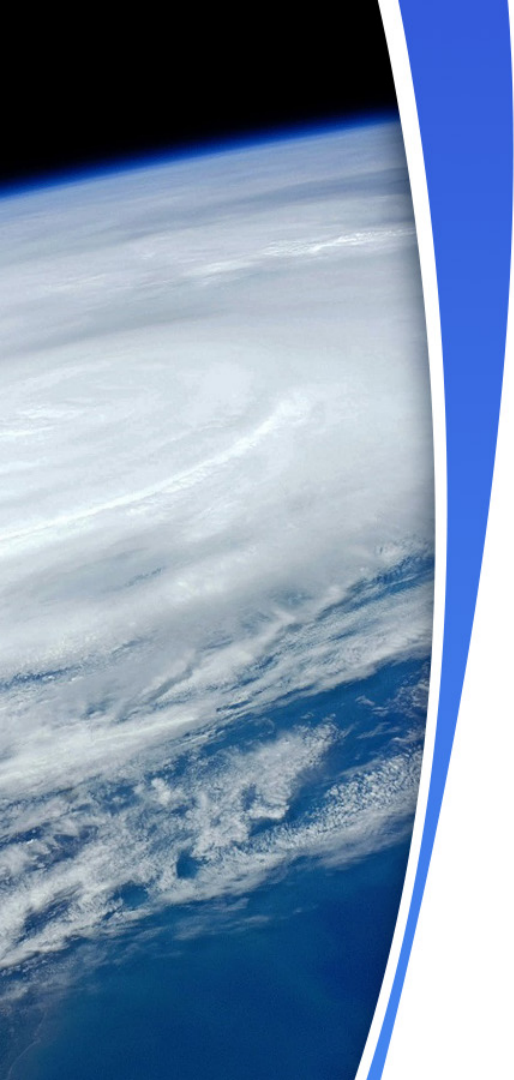
Hurricane Information

- Surfside Hurricane Emergency Presentation (06/04/2019)
- Surfside Hurricane Preparedness
- FEMA - It's Hurricane Season do You Have an Evacuation Plan
- Emergency and Evacuation Assistance Program
- Evacuation Routes
- FEMA - Disaster Preparedness for People with Disabilities
- Connect with Local Officials Now - Hurricane Season Begins Soon
- Do-It-Yourself Tips to Prepare Homes for Hurricanes



Town of Surfside Website Hurricane and Flood Information

- Registration for CodeRed. Residents can text “SURFSIDE” to 99411 to register for CodeRed.
- Surfside Hurricane Emergency Presentation.
- Town of Surfside Hurricane Preparedness.
- FEMA-It’s Hurricane Season-Do you have an Evacuation Plan.
- Emergency and Evacuation Assistance Program (Link).
- Town of Surfside Evacuation Route.
- FEMA-Disaster Preparedness for People with Disabilities.



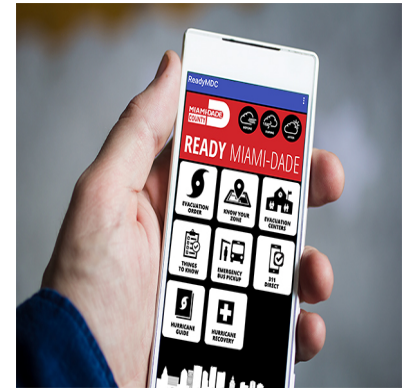
Hurricane and Flood Information

- **Do it Yourself tips to Prepare Homes for Hurricane.**
- **Flood Protection / National Flood Insurance Program.**
- **Miami-Dade 2020 Guide of Hurricane Readiness(Link).**
- **Ready Miami-Dade Mobile Application.**
- **Prepare My Family for a Disaster.**
- **Pet Friendly Evacuation Information.**

Ready MDC Phone Application

The “*Ready Miami-Dade*” mobile application allows Miami-Dade residents and visitors to get up-to-the minute information before, during, and after a hurricane strike, including:

- 2020 Hurricane Guide
- How to prepare for a hurricane
- Areas that are in danger of storm surge
- Evacuation center locations and status
- Emergency bus pick-up sites
- What to do with pets?
- Emergency Evacuation Information
- Hurricane Recovery Information
- 311 Direct Access
- And much more...



Miami-Dade County 2020 Official Hurricane Readiness Guide

The 2020 Hurricane Readiness Guide offers tips on how to be prepared long before and immediately preceding a storm, as well as how to manage during and after a storm.

Copies will be available in the
Surfside Town Hall Lobby.





MIAMI-DADE COUNTY EMERGENCY & EVACUATION ASSISTANCE PROGRAM

The Emergency & Evacuation Assistance Program (EEAP) provides evacuation support to residents who need specialized transportation assistance or whose medical needs prevent them from evacuating on their own.

Residents with disabilities or who need skilled nursing care, assistance with daily living or have life-saving medical equipment dependent on electricity should register with the EEAP.

This program is for individuals with functional and access needs who live alone or with families.

[Register online](#) or download an application below, then fill it out and mail it. You can also call the support line to have a print application sent to you in English, Spanish, Haitian Creole or in an alternate format such as Braille or large print.

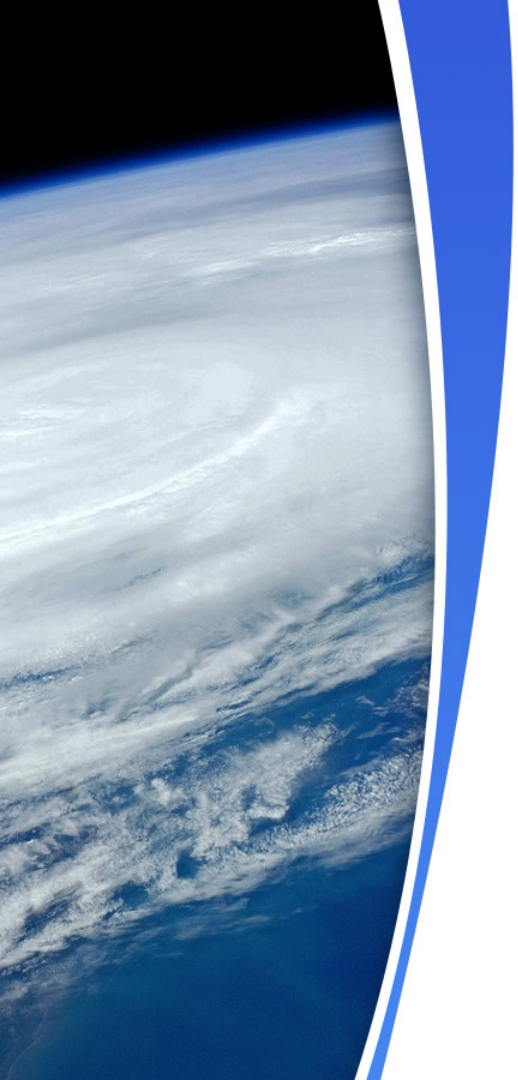
Support Line: 305-513-7700.



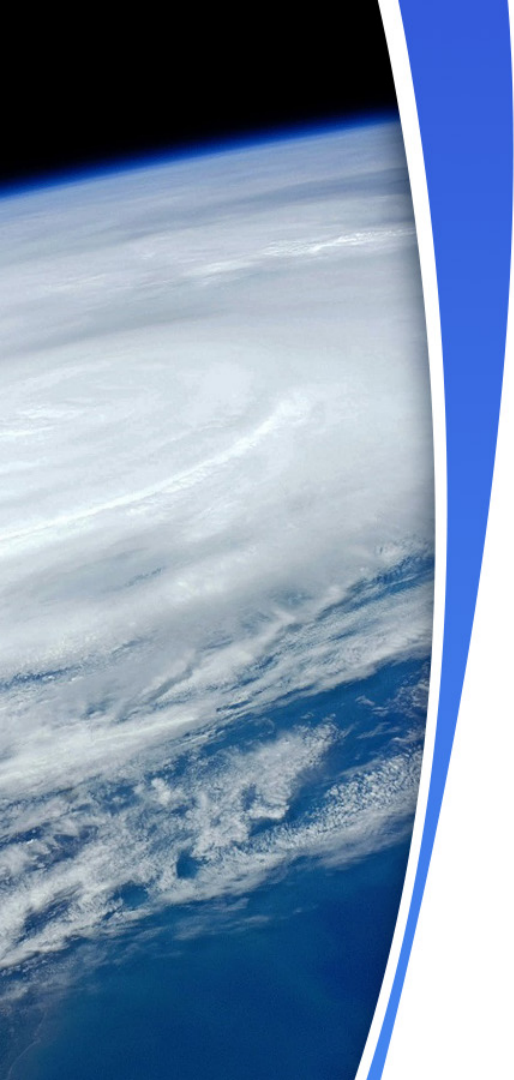
Miami-Dade County Door Hanger Program

In the aftermath of a hurricane or similar severe weather event, stay safe and remain inside immediately after the storm.

- 2020 Hurricane Readiness Guide.
- Place the GREEN “OK” door hanger on your front door facing the street if you are OK.
- Always attempt to call 911 in any emergency. Whether or not you are able to reach 911, place the RED “HELP” door hanger on your door facing the street.
- DO NOT use the RED door hanger for non-emergency situations such as power or water outages.



Are you prepared?



BEFORE THE STORM

- **BE INFORMED!!!!!!...MONITOR THE NEWS FOR UP-TO-DATE INFORMATION.**
- **HAVE A PLAN!!**
- **SAFEGAURD YOURSELF AND FAMILY FROM POTENTIAL HARM!!!!!!**
- **LIFE SAFETY IS KEY!!!!!**
- **In the event of a mandatory evacuation, it is imperative for all residents to evacuate to safety. WE ARE!!!!!!**
- **Know that emergency services (Police, Fire Dept. and Fire Rescue) will not be available during and immediately after the hurricane for an undetermined amount of time depending on the category level of the storm, damage, and disaster conditions.**



CODE RED[®]

E m e r g e n c y C o m m u n i c a t i o n M a d e E a s y .

The Town of Surfside and the Surfside Police Department utilize the CodeRED emergency alert system. Officials are capable of delivering either Town-wide or targeted pre-recorded emergency telephone notification or information messages, such as evacuation and re-entry notices, missing child alerts, boil water notices, and fire or flood disasters.

CodeRED provides the community with greater protection and knowledge during critical incidents. Thousands of people can be alerted quickly and the controlled warning system ensures that every call provides consistent and accurate information.

To register your phone number into the database, please click on the CodeRED link on the Town website.

If you do not have Internet access, please contact Dina Goldstein at 305.861.4862 extension 210, Monday-Friday between the hours of 8:00 a.m. and 4:00 p.m., to register by phone.

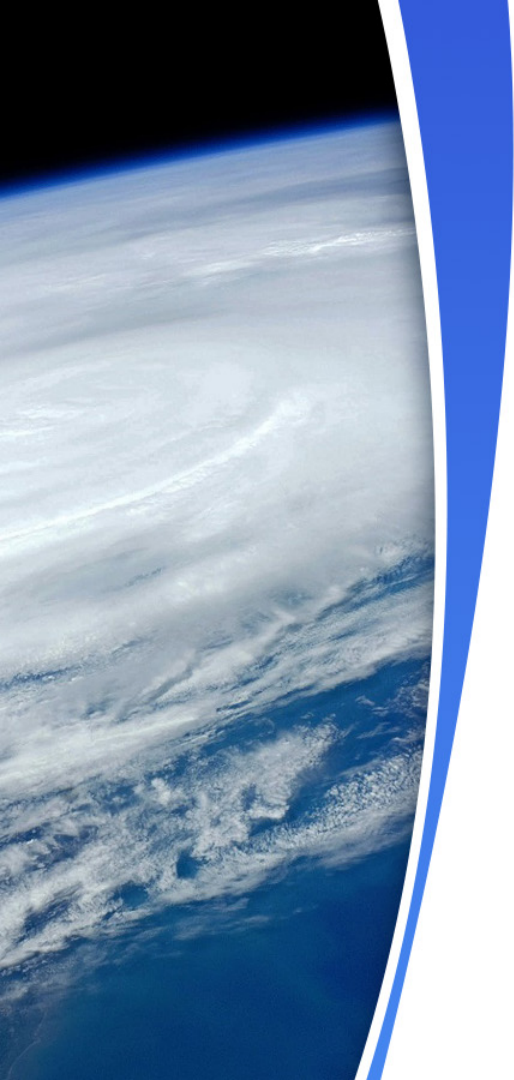


Emergency Communication Made Easy.

The Town of Surfside and the Surfside Police Department in coordination with the CodeRED emergency alert system have made signing up for EMERGENCY NOTIFICATION TEXT ALERTS a simple process.

From your cell phone just do the following:

- Open your text messaging application
- Create a new text message
- In the “To: section” put in the number **99411**
- In the message section type in **SURFSIDE** (it doesn’t need to be in capitals)
- Send the text message
- You will immediately receive a response text: “You are now subscribed to SURFSIDE CodeRED alerts and will be receiving message updates”



BEFORE THE STORM

- Plan an evacuation route. Designate a meeting place.
- Safeguard and protect your home. Take pictures (Shutters/Plywood).
- Fill gas tanks (Vehicles/Generators)
- Make proper arrangements for pets.
- Review your insurance policy.
- Secure key documents: Insurance, Passports, Birth Certificates, etc.



Evacuation Centers

North East – Miami-Dade County

- Dr. Michael M. Krop Senior High School
1410 NE 215th St, Miami, FL 33179
- Highland Oaks Jr High School
2375 NE 203rd St, Miami, FL 33180
- North Miami Beach Senior High School
1247 NE 167th St, Miami, FL 33162
- North Miami Senior High School
13110 NE 8th Ave, North Miami, FL 33161
- Miami Central High School
1781 NW 95th St, Miami, FL 33147



Emergency Supply Kit

- 2020 Miami-Dade Hurricane Readiness Guide
- Supplies for 72 hours.
- Water!!! (One gallon per person per day)
- Non-perishable food items/manual can opener
- Cash
- Battery Powered Radio
- Flashlight
- First Aid Kit
- Prescription & Over-the-Counter Medication
- Baby food/Diapers/Powdered Milk
- Pet Supplies



During the Storm

- **Remain Calm!!!!**
- **Stay indoors until the storm has passed. Preferably in a room with no windows.**
- **Stay informed: Radio/Television.**
- **Don't go outside during the eye of the storm. The calm is brief before hurricane-force winds return.**
- **Don't use candles or kerosene lamps.**



After the Storm

- Stay informed: Radio/Television.
- Deploy your “Door Hanger” on your front door.
- Don’t go for a “Sunday” drive.
- If you go outside, beware of fallen objects and downed power lines. Report downed lines to FP&L.
- Don’t drink tap water until Health Department tells you it’s safe.
- Check refrigerator for spoiled food.
- Contact your insurance agent. Take pictures for insurance claims.



Florida Power & Light

Important Contact Information during a Hurricane or Tropical Storm.

- Report outage: Call 1-800-468-8243 or visit www.FPL.com/outage.
- For up to date news and information regarding overall restoration progress, go to www.FPL.com/PowerTracker.



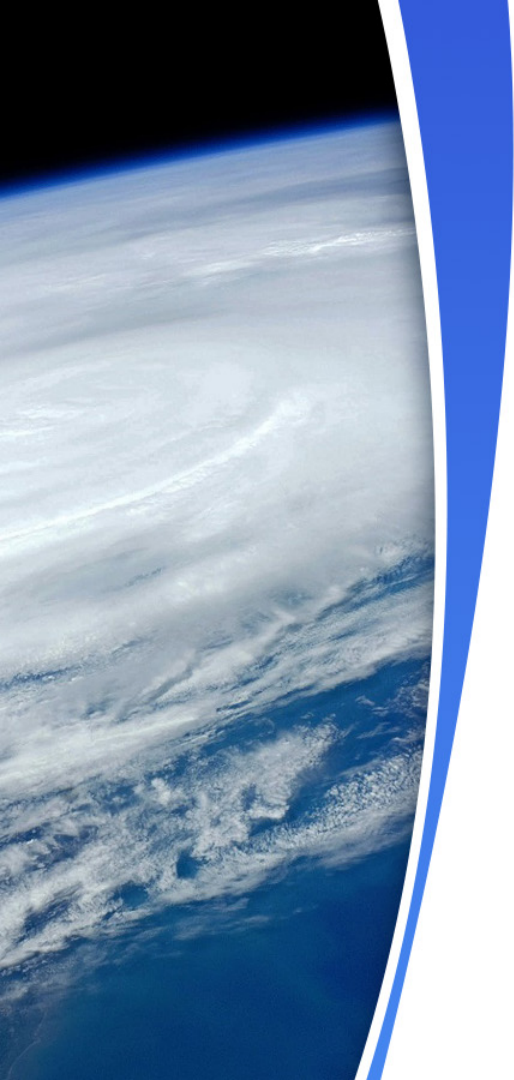
After the Storm

- Before beginning any repairs, please confirm contractor('s) license with the Building Department.
- Discard any refrigerated food you suspect is spoiled.
- Don't operate charcoal grills, propane camping stoves or generators indoors.
- Report Price Gouging to Florida Office of the Attorney General at 1-866-966-7226.



Generator Safety

- Follow manufacturer's instruction manual.
- Generators emit Carbon Monoxide (CO). Carbon monoxide is a colorless, odorless, and tasteless gas. 450 deaths in 2019.
- **NEVER** place a generator near windows, doors, and vents.
- Turn off generator and let cool before refueling.
- Do not overload with appliances.



Phone Numbers/Websites/Social Media

2020 Hurricane Readiness Guide Phone Numbers/Websites/Social Media

Surfside Police Department: 305-861-4862

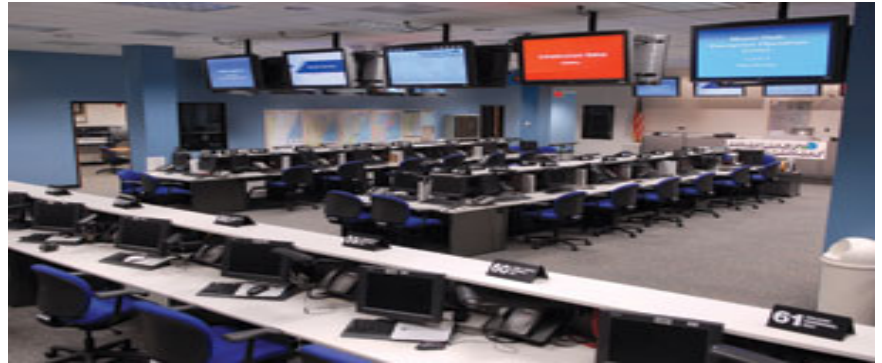
Surfside Town Resident Emergency Hotline

The Town Resident Hotline is only activated during an emergency situation or pending emergency situation: 305-993-1070.



Emergency Operation Center

**MIAMI-DADE
COUNTY**
**Emergency
Management**



Emergency Operation Center





Emergency Operation Center

An emergency operations center (EOC) is a central command and control facility responsible for carrying out the principles of emergency preparedness and emergency management at a strategic level during an emergency, and ensuring the continuity of operation of a company, political subdivision or other organization.

In Miami-Dade County there are over 35 different municipal police departments. In order to better manage the flow of information, the Miami-Dade Office of Emergency Management created the Municipal Branch.

All municipalities are broken down into eight (8) Divisional Emergency Operations Centers.

The Town of Surfside reports to the North Miami Municipal Branch Emergency Operations Center.



Surfside Police Department

- Surfside Police Department Chief of Police is the Incident Commander (IC) during a hurricane.
- The Police Department participates in a number of hurricane preparedness meetings and training exercises.
- Remain in constant contact with the North Miami Divisional, Miami-Dade EOC, and neighboring municipalities in order to provide the most up-to-date information to decision makers and Surfside residents.
- Assist Surfside Code Enforcement and Surfside Public Works Department in notifying residential/commercial construction sites to secure their areas and have materials relocated or tied down to minimize damage from high winds.



Post Hurricane/Safe Return to Town Surfside Police Department

- Post-Hurricane landfall, the Police Department sets up secured perimeters around Town.
- Damage assessments are conducted by Police Command Staff, Police personnel, and Public Works personnel.
- Assign Police Teams for rescues and checkpoints for life safety and crime prevention.
- Once deemed safe, check points are opened and Code Red notification is made to residents authorizing return to the Town and their homes.
- Town and Police Department will not permit residents to re-enter the Town until it is deemed safe.



Private Sector Credentialing Guidance

The imposition of a perimeter and/or curfew or the closing of certain types of businesses in the Town of Surfside is embodied in Town Ordinance Article VIII: Emergency Management Procedures and Florida Statute 252.

Access to businesses in an affected areas are based on the needs of businesses to restock their supplies and return to normal operations as soon as possible.

Town of Surfside business owners are encouraged to provide their employees with the following prior to a disaster:

- Business photo identification.
- A letter from their employer stating that they are an essential employee.
- A letter to their vendors stating that they need access to the area for deliveries or services.



Town of Surfside Public Works Department

- Identify trees that need to be trimmed by FP&L contractors and by property owners.
- Ensure service generators for the sewer system and Town Hall (emergency command center) are properly maintained, fueled, and operational checks performed.
- Ensure all Town heavy equipment used during storm events are serviced and operationally checked.
- Inspect residential and commercial construction sites to ensure areas are secured and materials are relocated or tied down to minimize damage.
- Perform maintenance and clean/remove debris from catch basins.
- Notification to residents regarding debris pickup dates prior to storm event landfall.



Post Hurricane/Safe Return to Town Public Works Department

- The Public Works Department Director and staff are assigned to the Town Landfall Team with the Police Department so that they can begin cleanup and repairs immediately after a storm event.
- The Public Works Landfall Team assists in the initial Town damage assessment post-landfall and begin clearing the streets of debris and ensure that the Town pump stations are functional.
- The Public Works Landfall Team initiates repairs to Town buildings and facilities to ensure that Town staff can safely return to work at the earliest possible opportunity.



Ending Message

We live in a hurricane prone area: as government officials, business owners, and residents, we need to live, build, and most importantly PLAN with hurricanes in mind.